

**GARGI COLLEGE**  
**Student Satisfaction Survey**  
**Academic Year 2019 - 2020**

A feedback survey was done to assess the students' satisfaction with the curriculum, teaching-learning processes, and infrastructure. There were 25 closed and 3 open-ended questions in the feedback questionnaire, which included queries towards objectives of the programme, methods/approaches in teaching, use of ICT infrastructure and e-resources by teachers, internal assessment, curriculum enrichment and its implementation, learning process and overall evaluation of the course, encouragement for extra-curricular/co-curricular activities and memberships for students societies, support in terms of access to e-platforms/accessibility/network related issues and year-end assessment during the Covid time, empathy towards co-learners, grooming for leadership positions, emotional well-being and academic growth through mentoring, institutional support towards various scholarships, internships and recruitments, encouragement of friendly interaction between peer groups, support from library, laboratory and administrative personnel, institutional infrastructure and quality of food served by the canteen.

A question about institutional distinctiveness was also incorporated as per the NAAC requirement. Questions on the best things about the college and suggestions for further improvement were also included. The students were also asked to state any specific mentoring experience. Responses from students were very constructive and encouraging.

The majority of the students were pleased with the syllabus covered and the teaching approaches of the teachers. Students also found teachers impartial in the process of internal assessment. Furthermore, the teaching, mentoring practices, academics, placement, library and canteen facilitates, social and emotional growth was shown to be satisfactory. The students' feedback indicates that they also agreed that the institution makes an effort to support various scholarships, internships and recruitment opportunities and encourages them for friendly interaction between peer groups. Moreover, the responses from the survey also reflected that students are pleased with the behaviour and support rendered by the library, laboratory and administrative personnel. Primarily the following suggestions were obtained from students: cleaner washrooms, better and more variety of food in canteen, more opportunities towards internships and research, more books and space in library, online access to library books, improved internet connectivity, hostel, better classroom furniture etc.

**Feedback 2019-20 – Response Summary**

(654 students participated in the survey consisting of 28 questions)

Sl. No.	Question	Responses (%)			
		Strongly agree	Agree	Neutral	Disagree & Strongly disagree
<b>A.</b>	<b>Teaching, Learning and Curriculum</b>				
1.	Teachers explain the objectives of the programme you enrolled in	22.8	55.4	17.2	4.6
2.	Teachers are punctual and take classes regularly	44.7	39.4	11.5	4.4

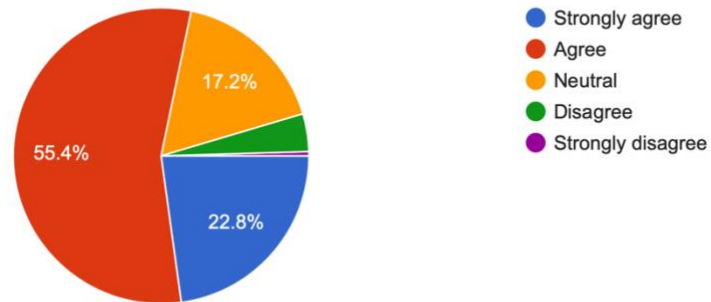
3.	Teachers encourage you to interact freely and are open to discuss your queries in and outside classroom.	62.8% (Always)	23% (Often)	10.7% (Sometimes)	3.5 (Never)
4.	Teachers are familiar with technology and use ICT infrastructure and e-resources.	25.7	49.5	20.4	4.4
5.	Teachers use different approaches for teaching and also suggest links/material for self-study.	33.8	44.9	13.9	7.4
6.	Curriculum is up to date and teachers discuss higher education opportunities in your programme.	19.8	38.7	22.7	18.8
7.	Teachers are supportive of extracurricular activities and mentor students on all aspects.	14.2	36.8	31.7	17.3
8.	Teachers discuss internal assignments with you and share the criteria for assessment.	32.2	46.9	14.1	6.8
9.	Teachers are supportive of your aspirations	25.3	47.2	23	4.5
10.	Teachers were sympathetic and supportive in terms of access to e platforms/accessibility/network related issues during the Covid time	28.5	44.9	18.9	7.7
11.	Teachers supported in your year-end assessment during Covid time	28.6	45.5	18.8	7.1
12.	Teachers provide you opportunities to plan events in your societies and in your association festivals	13.2	40.3	32.8	13.7
<b>B.</b>	<b>Institutional Culture</b>				
13.	Institution does orientation and encourages you to register in student societies	23.6	48.1	22.2	6.1
14.	Institution trusts you with empathetic and responsible behaviour towards each other	25	54.2	18.2	2.6
15.	Institution provides ample opportunities to groom you for leadership positions and promotes collaboration and group work	24.7	47.9	19.9	7.5
16.	Institution shares information about various scholarships	13.3	36.3	29.9	20.5
17.	Institution values diversity and encourages friendly interaction between juniors and seniors	28.2	44.1	20.7	7
18.	Institution facilitates internships and recruitment	24.2	44	23.7	8.1
19.	Teachers are concerned about your emotional well being and academic growth	19.6	40.7	24.8	14.9
20.	Institution provides ample opportunities to groom yourself as a responsible citizen through its curriculum transaction and its programmes	19.8	48.9	24.7	6.6
21.	Library and Laboratory staff are encouraging and supportive	17.8	44.4	27.9	9.9
22.	Library has the material you need for your course	14.4	45.9	28	11.7
23.	Administrative personnel are helpful and supportive	15.5	47.8	24.3	12.4
24.	Infrastructure of the institution is adequate	9.8	33.7	28	28.5
25.	Quality of food in the canteen is satisfactory and the cost of food is nominal	13.6	41.7	27.6	17.1

## GARGI COLLEGE: FEEDBACK FORM 2019-20 -Responses represented in Pie charts

### Teaching, Learning and Curriculum

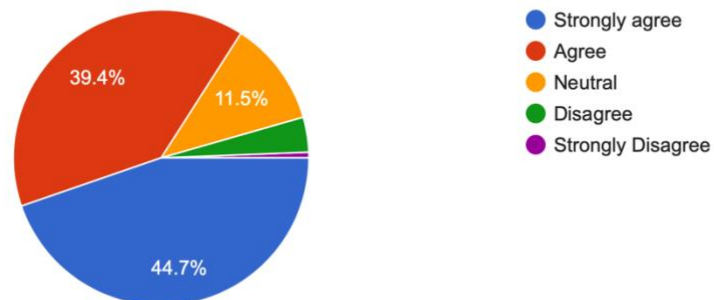
1. Teachers explain the objectives of the programme you enrolled in

653 responses



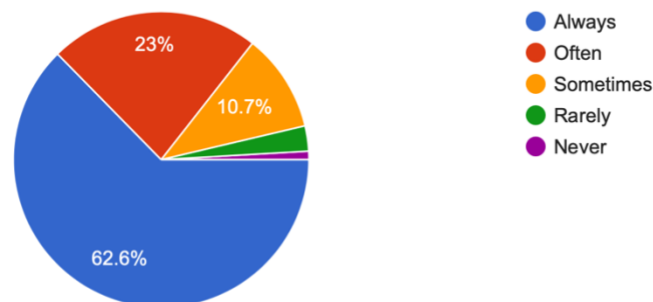
2. Teachers are punctual and take classes regularly

653 responses



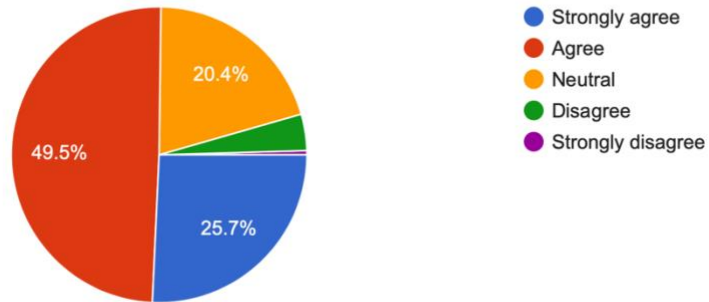
3. Teachers encourage you to interact freely and are open to discuss your queries in and outside classroom.

653 responses



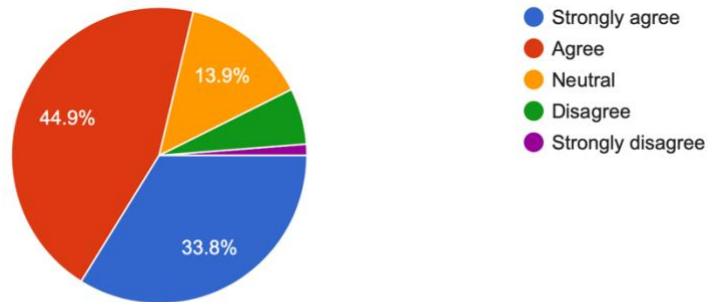
4. Teachers are familiar with technology and use ICT infrastructure and e-resources.

653 responses



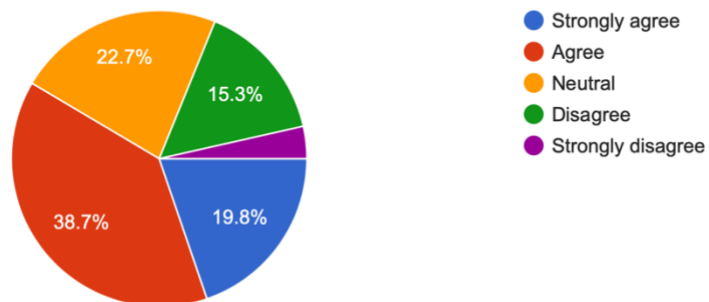
5. Teachers use different approaches for teaching and also suggest links/material for self-study.

653 responses

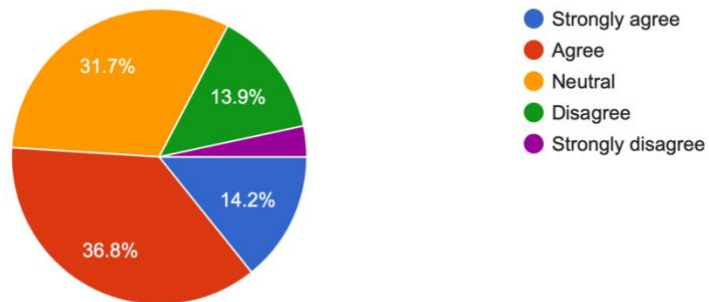


6. Curriculum is up to date and teachers discuss higher education opportunities in your programme.

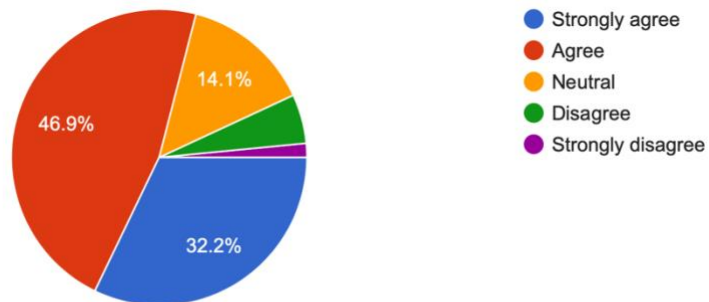
653 responses



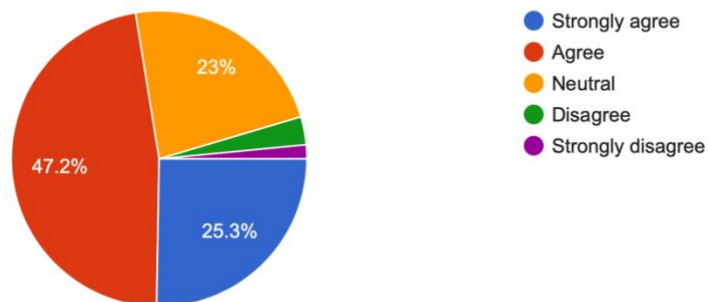
7. Teachers are supportive of extra curricular activities and mentor students on all aspects.  
653 responses



8. Teachers discuss internal assignments with you and share the criteria for assessment.  
653 responses

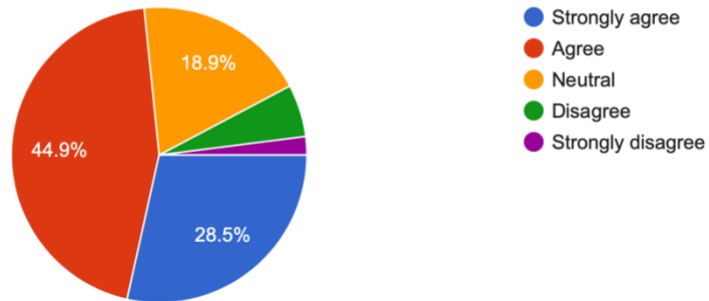


9. Teachers are supportive of your aspirations.  
653 responses



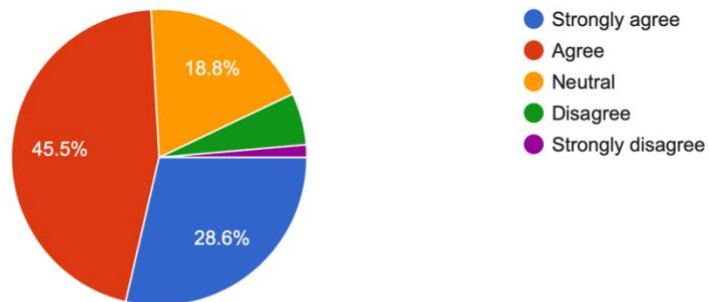
10. Teachers were sympathetic and supportive in terms of access to e-platforms/accessibility/network related issues during the Covid time.

646 responses



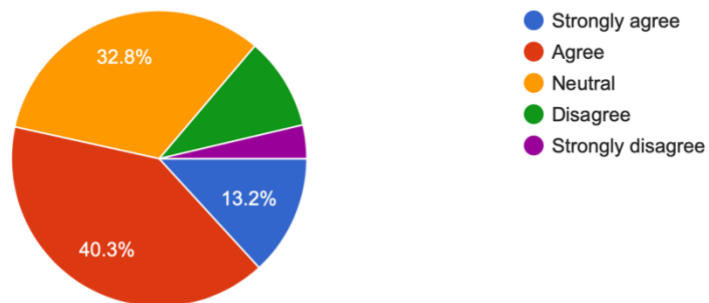
11. Teachers supported in your year-end assessment during Covid time.

653 responses



12. Teachers provide you opportunities to plan events in your societies and in your association festivals.

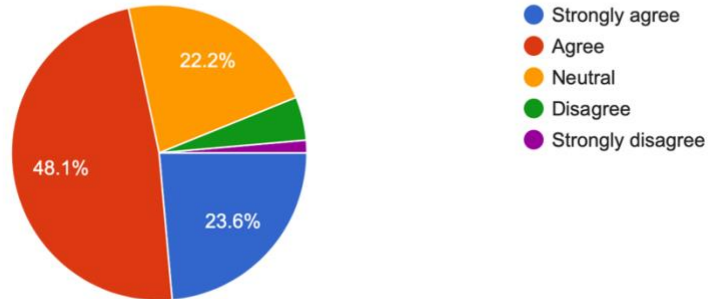
653 responses



## Institutional Culture

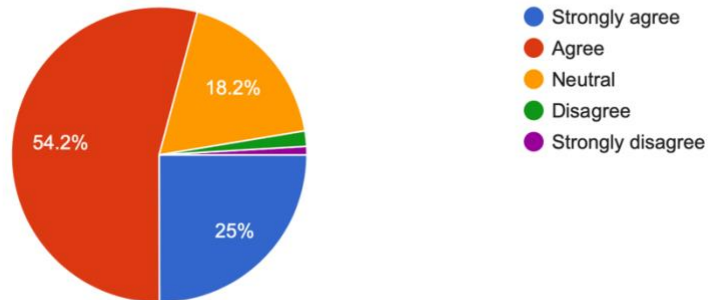
13. Institution does orientation and encourages you to register in student societies.

653 responses



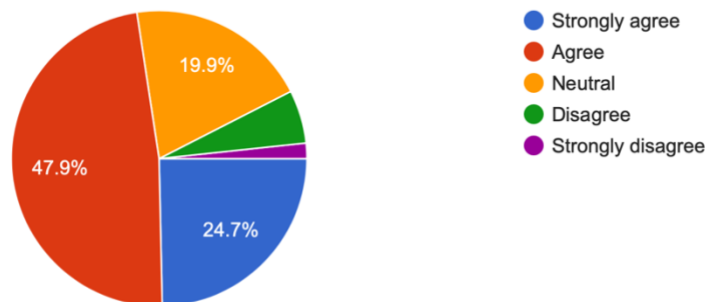
14. Institution trusts you with empathetic and responsible behaviour towards each other.

653 responses



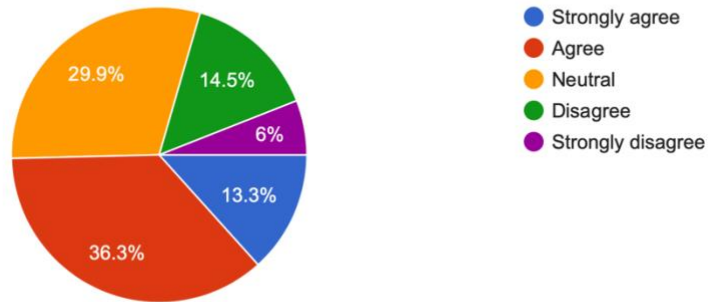
15. Institution provides ample opportunities to groom you for leadership positions and promotes collaboration and group work.

653 responses



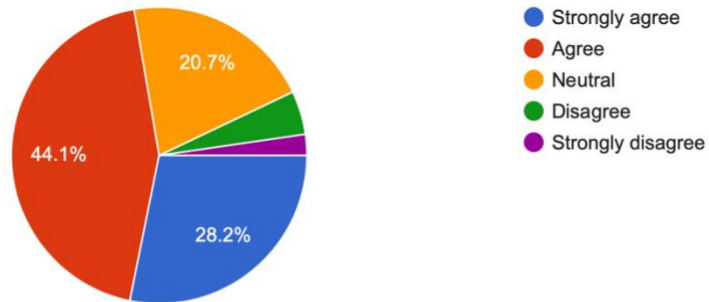
16. Institution shares information about various scholarships.

653 responses



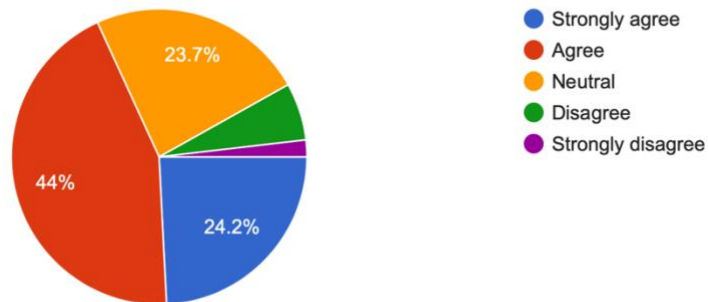
17. Institution values diversity and encourages friendly interaction between juniors and seniors.

653 responses



18. Institution facilitates internships and recruitment.

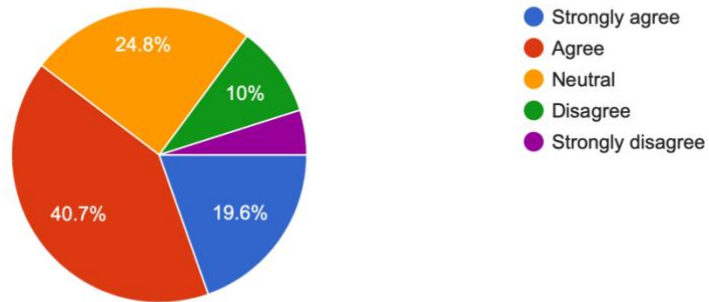
653 responses





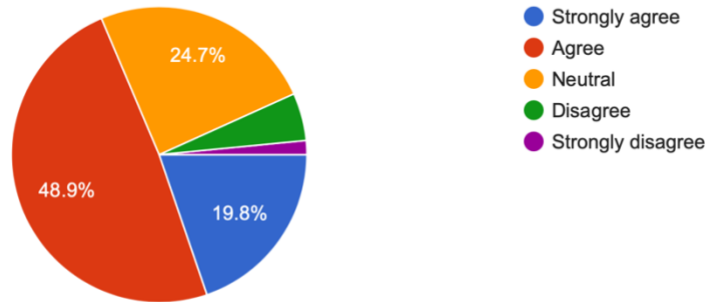
19. Teachers are concerned about your emotional well being and academic growth.

653 responses



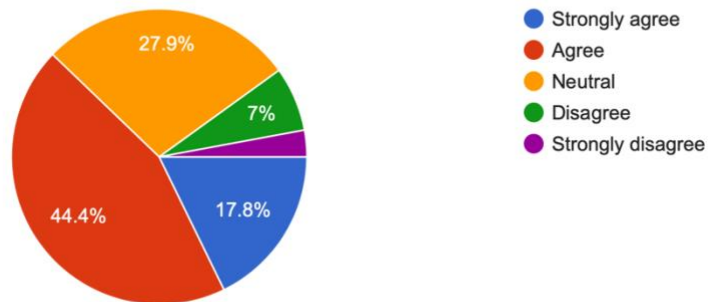
20. Institution provides ample opportunities to groom yourself as a responsible citizen through its curriculum transaction and its programmes.

653 responses



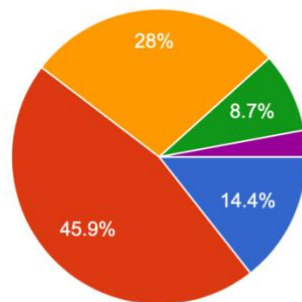
21. Library and Laboratory staff are encouraging and supportive.

653 responses



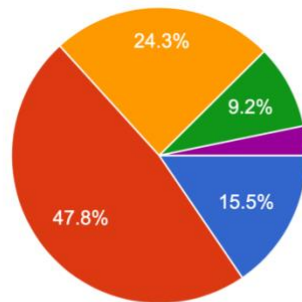
22. Library has the material you need for your course.

653 responses



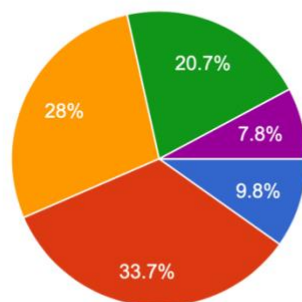
23. Administrative personnel are helpful and supportive.

653 responses

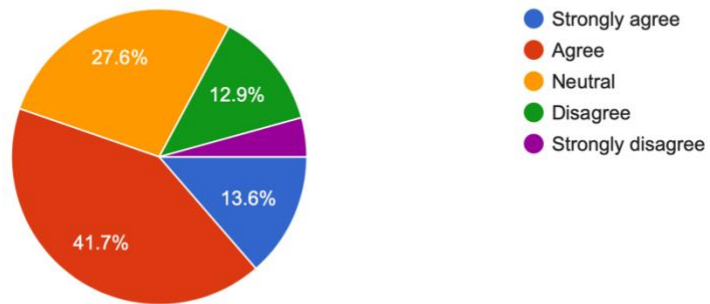


24. Infrastructure of the institution is adequate .

653 responses



25. Quality of food in the canteen is satisfactory and the cost of food is nominal.  
653 responses



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